DEPARTMENT OF HEALTH AND HUMAN SERVICES OMB NO. 0<u>938-0391</u> CENTERS FOR MEDICARE & MEDICAID SERVICES (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING \_ 03/11/2014 B. WING 445476 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 1756 HILLWOOD DRIVE ISLAND HOME PARK HEALTH AND REHAB KNOXVILLE, TN 37920 PROVIDER'S PLAN OF CORRECTION (X5) COMPLETION SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X4) ID (EACH CORRECTIVE ACTION SHOULD BE PREFIX DATE CROSS-REFERENCED TO THE APPROPRIATE PREFIX REGULATORY OR USC IDENTIFYING INFORMATION) DAT TAG DÉFICIENCY) F 000. Disclaimer F 000 INITIAL COMMENTS This Plan of Correction is submitted as required under State and Federal law. A Recertification survey and complaint The facility's submission of the Plan of investigation #33294, were completed on March Correction does not constitute an 11, 2014, at Island Home Park Health And admission on the part of the facility Rehab. No deficiencies were cited in relation to that the findings cited are accurate, the complaint under 42 CFR PART 483.13, that the findings constitute a Requirements for Long Term Care. deficiency, or that the scope and 3/24/14 F 281 F 281 : 483,20(k)(3)(i) SERVICES PROVIDED MEETseverity determination is correct. SS=D, PROFESSIONAL STANDARDS Because the facility makes no such admissions, the statements made in the The services provided or arranged by the facility. Plan of Correction cannot be used must meet professional standards of quality. against the facility in any subsequent administrative or civil proceeding. taken: This REQUIREMENT is not met as evidenced F281 Based on medical record review and interview. Admission/Interim Care Plan dated the facility failed to complete an Interim Care Plan February 24, 2014 was completed to for one resident (#130) of twenty-nine residents reflect approaches and interventions for reviewed. Resident #130 by the Director of Nursing on 3/11/14. The findings included: All Admission/Interim Care Plans of Resident # 130 was admitted to the facility on residents admitted in the last 21 days who February 24, 2014, with diagnoses including: did not have a current Comprehensive Diabetes Mellitus II, History of Hip Fracture, Care Plan were reviewed for completion Congestive Heart Failure, Dementia, and and updated as needed by the Minimum Peripheral Vascular Disease. Data Set Coordinator on 3/11/14 Medical record review of the Admission / Interim Care Plan dated February 24, 2014, revealed the following problems identified without any approaches or interventions for care listed; 1) Code Status 2) Pain 3) Congestive Heart Failure

ABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Diabetes Mellitus II

Urinary Incontinence

TITLE

(XG) DATE

ny deficiency statement ending with an asterisk (\*) denotes a deficiency which the Institution may be excused from correcting providing it is determined that ther safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days illowing the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 ays following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued ogram participation.

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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING 445476 B. WING 03/11/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1758 HILLWOOD DRIVE ISLAND HOME PARK HEALTH AND REHAB KNOXVILLE, TN 37920 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX 追 (X5) COMPLETION (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) Licensed nurses were re-educated by the F 281, Continued From page 1 Director of Nursing or the Assistant Director of Nursing regarding the need to , 6) Cognition - with Dementia circled fully complete the Admission/Interim · 7) Falls - the resident had been assessed as Care Plan with approaches and being at a high risk for falls Interview with the Director of Nursing on March interventions within 24 hours of edmission on 3/14/14, 3/19/14, 3/21/14. 11, 2014 at 1:10 p.m., in the Conference Room 3/24/14 and 3/25/14. All licensed nurses with the Minimum Data Set Coordinator present. will be re-educated regarding the need to confirmed the Interim Care Plan had not fully complete the Admission/Interim completed. Care Plan with approaches and interventions within 24 hours of admission before working their next shift if they have not received this on the above dates. The interim care plan on all new admissions will be reviewed at daily weekday morning meetings by Director of Nursing, Assistant Director of Nursing, Minimum Data Set Coordinator and/or Unit Manager for approaches and interventions for identified problems. On weekends and holidays the nursing manager on duty or Unit Manager will review charts of new admissions to assure the interim care plan includes appropriate approaches and interventions for identified problems. The Director of Nursing and/or the Minimum Data Set Coordinator will review all Admission/Interim Care Plans weekly x 4 weeks, then monthly x 2 months for 10 residents and/or 100% compliance. The Medical Records Director will review Admission/Interim Care Plans during the new admission chart audit to assure approaches and

problems.

interventions are included for identified

ISLAND HOME PARK

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FORM /	<b>APPROVED</b>
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DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: A. BUILDING COMPLETED 445476 **B. WING** 03/11/2014 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 1758 HILLWOOD DRIVE ISLAND HOME PARK HEALTH AND REHAB KNOXVILLE, TN 37920 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) (X4) 10 PROVIDER'S PLAN OF CORRECTION PREFIX (X5) COMPLETION DATE PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) F 281 Results obtained will be reported by the F 281 Director of Nursing to the monthly Quality Assurance Performance Improvement meetings for review and recommendations. This committee will determine if any revisions are needed to the action plan. Quality Assurance Performance Improvement Committee consists of Administrator, Medical Director, Director of Nursing, Assistant Director of Nursing, Human Resources, Minimum Data Set Coordinator, Treatment Nurse, Admissions Director, Business Office Manager, Rehab Manager, Medical Records, Social Services, Facilities Management Director, Dietary Manager, and Activity Director Dietician and Pharmacist reports are reviewed, and these consultants attend as needed.